# Feature Name View Details of Reservation

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 5.2.01 | | | |
| **Use Case Name:** | View Details of Reservation | | | |
| **Created By:** | Wes Richardson | | **Last Updated By:** | Craig Barkley |
| **Date Created:** | 2018-09-13 | | **Last Revision Date:** | 2018-11-01 |
| **Actors:** | | receptionists, Managers, Guest | | |
| **Description:** | | 1. The receptionists reads the reservations detail and can make assessment on the reservations and its details. | | |
| **Trigger:** | | 1. Details of a reservations need to be viewed to verify correctness of purchase. 2. As well This feature can be used for booking, planning and accounting purposes. | | |
| **Preconditions:** | | 1. Navigation from home screen to reservations page 2. Click on reservations Button 3. The reservations will have to be place in reservations to see the details screen. | | |
| **Postconditions:** | | 1. The screen Displays the details of a reservations. | | |
| **Normal Flow:** | | 1. The user clicks View reservations 2. The user clicks the reservations with reservations to view 3. The user clicks View Detail 4. The user can email or print reservations 5. The user closes application window. | | |
| **Alternative Flows:** | | 2a. In step 2 of the normal flow, if the reservations has not been placed the View reservations button will not be highlighted.   1. System will prompt user of missing Detail 2. User accepts Alert 3. Use Case resumes on step 1 | | |
| **Exceptions:** | | 3a. In step 3 of the normal flow, if the user is unable to view details   1. Request is canceled 2. Message to user unable to View Document 3. User continues to step 5. | | |
| **Includes:** | | Cancel reservations  Alter reservations  View reservations List | | |
| **Frequency of Use:** | | Periodically as reservations are reservations and inventory is checked. | | |
| **Special Requirements:** | | receptionists needs to have access to view records. | | |
| **Assumptions:** | | User is logged in. User has permissions. | | |
| **Notes and Issues:** | | Make sure reservations is place in reservations to view details. | | |